



# Osborne Park Pool



## Facility Policies



### ADMISSION

- No Credit Card Refunds. Rain checks may be issued under the approval of the manager on duty.
- We reserve the right to refuse admittance into the facility when the capacity of the pool has been reached or when otherwise deemed necessary for the health, welfare or safety of our patrons.
- Management reserves the right to remove any patron from Osborne Park Pool for any given reason at any particular time.
- Service animals are permitted into the facility, however, they are prohibited from entering the water.
- Any child under the age of twelve (12) years must be accompanied by an individual 16 years of age or older for admittance into the pool area and use of the pool facilities.

### CLOSURE POLICY

- Osborne Park Pool will be closed under the following circumstances:
  - If the outside temperature is 65 degrees or lower.
  - If attendance is under 15 swimmers for more than one hour.
- Osborne Park Pool may open later in the day if the weather improves.
- Portions of the Pool may be closed at times; look for posted signs.

### SWIMMING ATTIRE

- Proper swimming attire is required at all times when in the water.
  - Inappropriate swimming attire includes, but is not limited to: cut off shorts, jeans, boxers, non-swim diapers, tennis dresses, socks, thongs, underwear, bra's, and any cloth attire.
- Pool staff reserves the right to deny use of the pool for non-approved swimming attire.
- Swim diapers are required for children not toilet trained, and individuals with incontinence.
  - These can be purchased at our front desk.

### GENERAL POLICIES

- Children ages 5 and under of the opposite gender are permitted in the locker room.
  - Children over the age of 5 of the opposite gender should use their respective locker room or the family changing area.
- We reserve the right to photograph facilities, activities, and program participants for potential future use. All photos will remain the property of the City of Willoughby and may be used for publicity or promotion purposes only.
- No concealed carry or weapons permitted. Per section 2923.126 (B) (7) of the Ohio Revised Code.
- No glass allowed anywhere on pool grounds.
- No alcohol, smoking, or vaping permitted anywhere within the facility.
- There is zero-tolerance for inappropriate language.
- The City of Willoughby is not responsible for any lost or stolen items.

**Failure to comply with the policies could lead to suspension or revocation of swim privileges!**